

# DENTAL URGENT CARE INFORMATION SHEET



Philadelphia FIGHT Family Dentistry is committed to providing regular access to emergency dental care for both existing patients of record and for individuals with no affiliation to Philadelphia FIGHT. Because patient care is of utmost importance to us, we have developed these protocols to ensure that anyone with urgent dental needs can receive clinical care in a timely fashion.

- ❖ FIGHT Dental will dedicate multiple appointments for Urgent Care on every day the clinic is open.
- ❖ Urgent Care appointments will be filled on a first-come-first-served basis.

## SCOPE OF CARE

- ❖ Urgent Care appointments are reserved for true dental emergencies and are not meant to substitute for comprehensive dental care.
- ❖ Concerns that may constitute Urgent Care include, but are not limited to:
  - I have a broken tooth
  - I have an abscess
  - My face is swollen
  - My tooth is sensitive and/or painful
  - I need a filling or have a cavity
  - My filling fell out
  - My crown fell out
  - I lost my denture
  - My denture broke
- ❖ Your dentist can address **only one** dental concern per Urgent Care visit.
- ❖ Your dentist will do their best to address your concern, but may determine that your dental issue cannot be completely resolved at our office and may need to give you a referral to see a specialist.
- ❖ Patients who have never been seen at FIGHT should present 15 minutes early to complete intake paperwork.
- ❖ Patients should bring the following with them to their appointment:
  - Photo ID

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- Dental and/or medical insurance cards
- Proof of income as outlined in the Billing information sheet attached here
- ❖ You should plan to be at FIGHT for ***at least*** 2 hours when coming for Urgent Care.