# FIGHTING TO KEEP OUR COMMUNITY HEALTHY & SAFE





# ANNUAL REPORT

#### THE YEAR 2020 MARKED 30 YEARS SINCE THE FOUNDING OF PHILADELPHIA FIGHT.

It was not an easy year. Frankly, we saw ourselves in the same place we were back in 1990. We are still fighting public health crises that continue to ravage disadvantaged communities. We are also still watching thousands of people protest police brutality and racist policies that impact people of color.

In March 2020, I shared with our staff, board of directors, patients, and partners that FIGHT will not close the door on our patients. At that time, no one could have imagined staying home and wearing masks for weeks, let alone months. However, I am proud to say that FIGHT made good on its promise. Instead of taking the easy route, we buckled down, quickly reorganized the organization, and developed innovative methods to interact with our patients.

I must acknowledge our new Chief Medical Officer Dr. Stacey Trooskin and Chief Quality Officer Sarah Smith, who spent countless hours leading FIGHT's COVID-19 Command Center. Dr. Trooskin and Sarah kept our patients and staff safe during highly unpredictable times. We reduced onsite traffic by implementing new technologies and home delivery services. For the first time ever, federally qualified health centers (FQHCs) were allowed to use telemedicine to interact with patients. We also invested in pharmacy partnerships that delivered much-needed medications to patients' homes.

We didn't stop there. We made it our mission to make sure every Philadelphian had access to a free COVID-19 test. With the support of community partnerships and the City of Philadelphia, we developed a COVID-19 community testing



program, modeled after our HIV outreach programs. We launched community testing with no commitments to funding but just a willing group of staff members and volunteers. In 2020, we tested 6,041 people.

A year that was supposed to be celebratory ended up being anything but. However, trials are always the best teachers. I am proud to say that Philadelphia FIGHT is more committed than ever to its mission of providing medical care and supportive services to the hardest-to-reach populations. To continue doing so, we need your support. Please consider making a tax-deductible contribution to support the ongoing development of our programs and services. We can't do it without you.

Thank you so much for sticking by us these past 30 years. We look forward to the next 30.

Chief Executive Officer

# **ABOUT US / LEADERSHIP**

**OUR MISSION:** Philadelphia FIGHT Community Health Centers, a Federally Qualified Health Center, is a comprehensive health services organization dedicated primarily to low income individuals, people living with HIV/AIDS and to those at high risk. Our mission is to provide clients with state-of-the-art, culturally competent HIV specialty care, primary care, consumer education, advocacy, social services, outreach and access to the most advanced clinical research.

**OUR MODEL:** We offer a full array of medical programs and services in one stop. Clients can work with FIGHT from start to finish, from testing to primary care, case management, mental health therapy, substance abuse programs, reentry services and education. All FIGHT programs and services are offered regardless of gender, race, color, sex, religious beliefs, national origin, sexual orientation, gender identity, insurance status or your ability to pay.

**OUR CLIENTS:** Philadelphia FIGHT serves some of the city's most marginalized and disenfranchised individuals. Annually, we provide direct services to more than 10,000 people and over 15,000 through community outreach.



Jane Shull Chief Executive Officer



Dan Clemons Chief Financial Officer



Barry Robinson Chief Human Resources Officer

Due to the COVID-19 pandemic, most of last year's Board of Directors' meetings were held virtually. This picture of our board is from 2019.



**ESTABLISHING A COVID-19 COMMAND CENTER:** Headed by Chief Medical Officer Dr. Stacey Trooskin, and Chief Quality Officer Sarah Smith, FIGHT established a COVID-19 Command Center that developed our action plan for managing the COVID-19 pandemic. This cross-functional group reorganized health center operations, implemented strict infection control precautions, and ordered enough PPE to keep our patients and staff as safe as possible.



**WORKING FROM HOME:** To keep both our staff and patients safe, our staff worked from home as often as possible. Our dedicated staff stayed in contact with patients through telemedicine platforms and Zoom. The Institute for Community Justice even used mail to keep in contact with clients behind the walls.

HOME DELIVERY: Our goal was to keep our patients safe at home. We invested in prescription home delivery services to make sure all FIGHT patients could access necessary medications at any given time. Our HIV Prevention Team, in partnership with the City of Philadelphia's AIDS Activities Coordinating Office, even mailed HIV testing kits free of charge to those in need of a test.



**E-VIRTUAL PROGRAMMING:** Philadelphia FIGHT's Institute for Community Justice and the Education department successfully transitioned their educational programming to a virtual format. We invested in learning management software to meet the high demand of our programming.



**TELEMEDICINE:** Due to the pandemic and stay-at-home order, federally gualified health centers like Philadelphia FIGHT were allowed for the first time to offer services via telemedicine. Telemedicine allowed the providers at all our health centers to schedule and perform check-ups with patients virtually at almost full capacity. Regarding digital divides, our education team developed webinars and tutorials to teach patients how to use our telemedicine platform. We also gave devices to those in need. In addition, our C a Difference program set up tech stations at their major partnering agencies to meet with patients.



**REORGANIZING STAFF:** We assigned staff members new tasks to help support check-in and appointment verifications for our telemedicine appointments. The call center was restructured to absorb the influx of phone calls from patients.

## **COVID-19 COMMUNITY TESTING**



In Spring 2020, FIGHT realized that the COVID-19 pandemic was going to become one of the biggest threats to the lives of Philadelphians in a generation. As an organization founded to respond to the AIDS pandemic, we knew we needed to act quickly. Philadelphia FIGHT launched our COVID-19 Community Testing program in May 2020, before COVID-19 testing had become widely available to the public. Between May and December 2020, our sites provided 6,041 tests, 596 of which yielded positive results. Through community partnerships with organizations such as SEAMAAC, ODAAT, Catholic Social Services and Norris Square Community Alliance, we served Philadelphia's hardest-to-reach communities, many of which not English-speaking, including North Philadelphia, South Philadelphia, Germantown, and Norris Square.



# 2020 PROGRAM highlights

#### MEDICAL CENTER LEADERSHIP



Dr. Stacey Trooskin has been named Chief Medical Officer of Philadelphia FIGHT.



Dr. Annette Gadegbeku has been named Medical Director of Adult Medicine Clinics, which includes the John Bell and Jonathan Lax Health Centers.



Dr. Karam Mounzer has been promoted to Chief Scientific Officer.

#### JONATHAN LAX TREATMENT CENTER

- A triage nurse has been added to handle emergencies within the clinic.
- Prior to quarantine, the Lax Center implemented walk-in hours from 9 AM 11 AM and 1 PM 3 PM for anyone feeling sick.
- To increase response times and reduce phone backlog, the Lax Center created the Patient Access Center, a group of employees tasked with handling patients' phone calls at all times.



## JOHN BELL HEALTH CENTER

- All John Bell medical providers have received their Suboxone treatment waivers.
- The space has been renovated with the intention of adding four more clinic spaces. These additional spaces will allow us to see more patients at one time.
- The Medical Case Management team now provides services to HIV-negative patients.

# **2020 PROGRAM HIGHLIGHTS**

#### PHILADELPHIA FIGHT PEDIATRICS

• FIGHT Pediatrics formed a partnership with FIGHT Family Dentistry to engage more children in dental care. Through this partnership, children that come in for a well visit can also have a dental hygiene visit on the same day, in the same exam room. The goal is to prevent cavities from developing and to keep mild cavities from becoming severe.

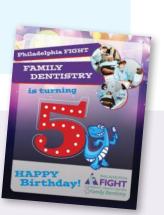


- FIGHT Pediatrics developed a satellite clinic at the Norris Square Community Alliance's Children's Center. Next year, the Pediatrics team is looking to expand its offerings by adding testing for lead and anemia.
  - FIGHT Pediatrics added their first pediatric nurse manager to the team, Olga Delgado, RN, BSN.

#### Y-HEP HEALTH CENTER

• The Y-HEP Health Center welcomed Dr. Daniel Teixeira da Silva as a part-time medical provider.





#### FIGHT FAMILY DENTISTRY

• Philadelphia FIGHT Family Dentistry celebrated their 5 year anniversary! What started off as a one-chair, one dentist clinic in a small room at our 1233 Locust Street location has grown into a full practice at our 1207 Chestnut Street location. We couldn't have reached this milestone without the passion and vision of our Chief Dental Officer Kari Hexem, DMD. It is because of her that we have connected thousands of underrepresented Philadelphians to much-needed dental care.

• With support from FIGHT's Behavioral Health Services team, FIGHT Family Dentistry developed the Dental Anxiety Management Program to help combat any fears during appointments.



#### RESEARCH

- The FIGHT Research Department now has the capability to conduct appointments using telehealth services.
- The research department is now fully paperless. This means less waste, less time spent transcribing information, fewer transcription errors, and more seamless communication with participants. Additionally, the Philadelphia FIGHT Institutional Review Board (IRB) is now 100% paperless and remote.

# **2020 PROGRAM HIGHLIGHTS**

#### **COMMUNITY PREVENTION, NAVIGATION & PrEP**

 In partnership with AACO, the Community Prevention, Navigation & PrEP team launched an HIV self-testing initiative.

#### **C A DIFFERENCE**

- During quarantine checks, the C a Difference (CaD) team performed well checks via phone and letters for all their patients.
- All Hepatitis C and other chronic care services were delivered to CaD patients through a home delivery service.
- Telemedicine tech stations were set up at CaD's major partnering agencies to perform televisits with those eligible for care.

#### CASE MANAGEMENT

• FIGHT's Case Management department, which serves patients of the Jonathan Lax and John Bell Health Centers, transitioned to telehealth to link patients to services during quarantine.



 The Faith Initiatives department hosted the first virtual World AIDS Day Prayer Renewal with leaders of different faiths offering words of hope and reflection. Over 800 people viewed the event on Facebook.

### INSTITUTE FOR COMMUNITY JUSTICE

- <text><text><text><text><text><text><text><text><text><text>
- In partnership with MANN Up, ICJ developed a peer-to-peer mentoring program. These in-person sessions were made virtual during quarantine.
- A workforce development coordinator was hired to connect clients to jobs and apprenticeship programs.
- The Beyond the Walls: Prison Reentry and Healthcare Summit was virtual this year. Philadelphia District Attorney Larry Krasner served as the keynote speaker.
- A toll-free number was established where clients can reach a staff person 24 hours a day.







Prayer Renewal

A FIGHT

# **2020 PROGRAM HIGHLIGHTS**



## **PROJECT TEACH**

- Project TEACH, Women's TEACH, Youth TEACH, and TEACH Outside classes all transitioned to a virtual format.
- The TEACH team engaged alumni through their virtual Chat and Chew series, movie club, and digital literacy training.

#### **CRITICAL PATH LEARNING CENTER**

- The Critical Path Learning Center developed virtual programming focused on digital literacy and health.
- An online COVID-19 resource guide was created early in the pandemic. The guide was created to connect social service providers and those impacted by the pandemic to helpful local resources.
- The Greater Philadelphia Health Resource Guide is now entirely online.



### COMMUNITY HEALTH TRAINING ALLIANCE

 The Community Health Training Alliance (CHTA) developed COVID-related webinars to bring awareness and education of wellness topics to address the needed mental and emotional respite.



- CHTA produced its first annual Anti-Blackness webinar series during the month of August. The series spoke to a variety of issues including systemic racism, implicit bias, white privilege, and the insidious ways it shows up in the Black community.
- CHTA CHAT was launched in September 2020, a social media platform to share real-time educational offerings through resource

sharing and interviews with behavioral health and public health professionals and people with lived experiences.





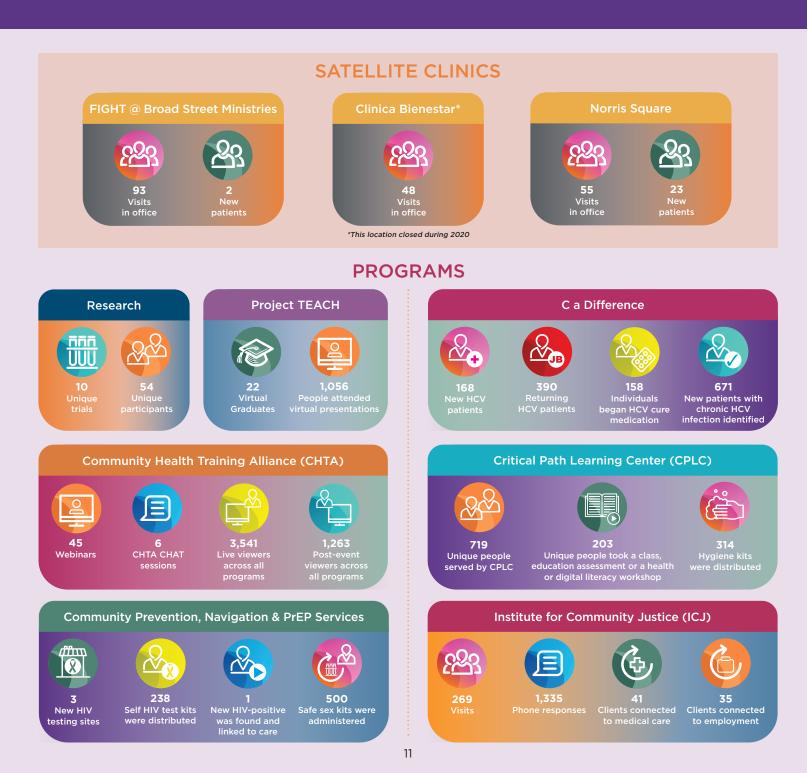


# 2020 stats:



## **BEHAVIORAL HEALTH**







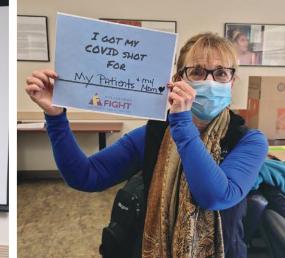
















Philadelphia FIGHT offers a full array of medical programs and services in one stop. Our primary care medical services range from infant through adult. All FIGHT services are offered regardless of gender, race, color, sex, religious beliefs, national origin, sexual orientation, gender identity, insurance status or your ability to pay.

## **OUR HEALTH CENTERS:**

#### Jonathan Lax Treatment Center

Our team offers compassionate, patient-centered medical care and social services for people living with HIV. Our dedicated providers work to address the unique needs of each individual. Inclusivity and respect for the dignity of our patients is at the center of all that we do.

#### • John Bell Health Center

The John Bell Health Center is a comprehensive healthcare clinic that provides state-of-the-art primary medical care to adults age 18 and older. Our team of compassionate providers provides a safe space for people to access culturally competent medical care, regardless of the individual's insurance status, ability to pay, or life circumstances. We focus on addressing each patient's unique needs and challenges.

#### • FIGHT @ Broad Street Ministry

In partnership with Broad Street Ministry and their hospitality collaborative, FIGHT Community Health Centers Clinic at Broad Street Ministry is a satellite site of John Bell Health Center offering primary care to the guests of Broad Street Ministry. The clinic offers primary medical care provided by Philadelphia FIGHT, and an onsite Care Coordinator provided by Health Partners. This groundbreaking partnership provided access to quality health care for individuals who are struggling with homelessness and chronic health conditions.

#### • Y-HEP Health Center

The Y-HEP Health Center offers an inclusive, trauma-informed, gender affirming approach to healthcare for adolescents and young adults ages 13-24.

### Philadelphia FIGHT Pediatrics

Philadelphia FIGHT Pediatrics is dedicated to providing high quality, comprehensive, primary care to address the physical and emotional health needs of Philadelphia's children from birth through age 18. We are specially tailored to care for children and adolescents who have experienced social adversity.

#### • FIGHT Family Dentistry

Our team specializes in a trauma-informed approach to dental care and the treatment of patients with dental anxiety or a history of infrequent dental visits. We provide dental cleanings, periodontal treatments, fillings, complete and partial dentures, and extractions.

## **OUR HEALTH SERVICES:**

#### Research

Philadelphia FIGHT conducts advanced clinical research trials testing state-of-the-art HIV medications and novel treatment paradigms, as well as PrEP implementation and HIV cure directed strategies.

#### • C a Difference

C a Difference provides navigation and linkage to care services for all Hepatitis C (HCV) patients at all FIGHT locations. We monitor all HCV testing at the John Bell Health Center and carefully track linkage and treatment data while supporting a comprehensive multi-disciplinary approach to medical care. HCV education, counseling services, and rapid testing have been made available at over 75 community-based locations, including recovery centers, senior centers, community centers and homeless shelters.

### Community Prevention, Navigation & PrEP Services

The Community Prevention, Navigation & PrEP Services program at Philadelphia FIGHT aims to provide HIV prevention services and linkage to care throughout the city of Philadelphia.

#### Medical Case Management

Our Medical Case Management team is comprised of Masters level social workers and licensed counselors providing exceptional onsite case management services to people living with HIV/AIDS at Jonathan Lax Treatment Center and John Bell Health Center. Our team links patients to medical care and resources, provides adherence counseling and HIV/AIDS education, and assists clients with creating a realistic game plan based on personal growth towards a better quality of life.



(Please note that some photos are pre-pandemic and are being used to represent our programs.)

## **BEHAVIORAL HEALTH**



Philadelphia FIGHT's Behavioral Health Clinics are staffed by behavioral health professionals who are committed to providing an integrated, holistic approach to therapeutic intervention and can help individuals develop the skills and attitudes needed to create a better today and tomorrow.

#### **OUR BEHAVIORAL HEALTH SERVICES:**

#### • TREE Drug & Alcohol Program

TREE is a nine to twelve month, licensed Intensive Outpatient Program (IOP) for people living with HIV/AIDS, helping individuals struggling with Drug and Alcohol Use Disorder to establish and maintain recovery by offering individualized and person-centered treatment.

#### Diana Baldwin Mental Health Clinic

The Diana Baldwin Mental Health Clinic provides culturally competent behavioral health services that address the psychological, social and emotional needs of every patient.

#### New Beginnings

New Beginnings is a licensed Intensive Outpatient Program (IOP), helping individuals struggling with Drug and Alcohol Use Disorder to establish and maintain recovery.



The Department of Education and Training at Philadelphia FIGHT delivers and convenes a wide range of high quality, participant-driven educational programs, workshops, and events to Philadelphia FIGHT Community Health Center patients and participants, as well as to the wider community with a specialty in HIV and Sexual Health Education and Adult Education. Our programs integrate holistic support for each participant and address the social inequalities most impacting individuals for the purpose of creating change.

### **OUR EDUCATION PROGRAMS:**

#### • Community Health Training Alliance (CHTA)

Our community and professional training program provides a year-long series of workshops, conferences, webinars, and symposiums on health topics that impact our most vulnerable communities. Such programming includes our AIDS Education Month series of events and the HIV/AIDS Prevention and Education Summit. Through alliances with other organizations and groups, we convene speakers from diverse backgrounds with a priority on elevating the expertise of those with lived experience from around the region on a wide range of topics including the opioid epidemic, Hepatitis C, trauma-informed care, sex work, housing and homelessness, mass incarceration, and more.

#### • Critical Path Learning Center

The Critical Path Learning Center, an expansion of the Critical Path Project and the AIDS Library, is an educational commons and stigma-free space devoted to the intersection of health and literacy for the digital age. The Critical Path Learning Center is open to everyone. Health information, digital literacy classes, employment readiness trainings, GED and adult basic education, and hospitality and support services are some of many free services offered.

#### • Project TEACH

Our signature education program Project TEACH and our Peer Education and Sexual Health Education programs provide courses and workshops at FIGHT, in the community, and in schools. Project TEACH (Treatment Education Activists Combating HIV) is an innovative health education program which trains people living with HIV/AIDS to act as peer educators, activists and advocates in the under-served communities hardest hit by the AIDS pandemic — low-income communities and communities of color. TEACH focuses not only on prevention but on treatment education, outreach and advocacy.

## **REENTRY SERVICES & FAITH INITIATIVES**



## **INSTITUTE FOR COMMUNITY JUSTICE:**

The Institute for Community Justice (ICJ) is a comprehensive prison services and reentry program providing health linkages, supportive services, education, and advocacy for individuals, families and communities impacted by mass incarceration. Offerings include employment services, career wardrobe access, computer literacy, ABE/GED programs, case management, peer mentoring/support groups, anger management, family reunification, and expungement clinics. ICJ also provides referrals for housing, legal services, medical services, mental health, and substance abuse.

### FAITH INITIATIVES:

The Office of Faith Initiatives at Philadelphia FIGHT builds bridges between people living with HIV/AIDS and faith communities, and tends to the spiritual health of people living with HIV/AIDS by shedding light on hope, wellness and transformation. Faithful TEACH offers a 7-week education and training program for faith leaders whose faith communities are impacted by the HIV pandemic. Our Faith Leaders Network Meetings share information about HIV/AIDS and other public health issues.

# **FINANCIALS**

## REVENUE



Government Contracts and Grants	8,202,399
Other Grants and Contributions	746,523
Industry Research Studies	
Patient Fees and Insurance	42,939,398
Miscellaneous Income	

Total Revenue	52	.452	.213

## **NET ASSETS**

Change in Net Assets	1,006,803
Net Assets, Beginning of Year	12,264,429
Net Assets, Ending of Year	13,271,232



## **EXPENSES**



Total Expenses	51,445,410
Fundraising Expenses	566,378
Adminstrative Expenses	
Total Program Expenses	46,497,188
Faith Based Initiatives	
Institute for Community Justice	1,164,485
Patient Services - Behavioral Health	1,352,220
Patient Services - Dental	1,522,891
Patient Services - Medical	
Client Services	1,703,385
Educational Programs	2,771,208

## **CLIENT POPULATION**



#### % BY RACE

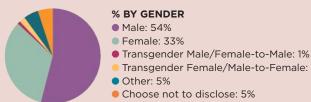
- Asian: 3%
- Native Hawaiian/Other Pacific Islander: 2%

Transgender Female/Male-to-Female: 2%

- Black/African American: 50%
- American Indian/Alaska Native: 1%
- White: 30%
- More than one Race: 3%
- Unreported/Refused to report: 11%



• Non-Hispanic: 82% Hispanic: 18%







# MANY THANKS TO OUR SPONSORS!

Due to the COVID-19 pandemic we faced many challenges on how to bring our annual events to the community. With the help of our generous sponsors we were able to offer these events virtually!

## HIV PREVENTION AND EDUCATION VIRTUAL CONFERENCE: CONTINUING THE WORK DURING THE COVID-19 PANDEMIC



We gratefully acknowledge the City of Philadelphia's Department of Public Health, AIDS Activities Coordinating Office's (AACO) support for this conference, and for its continued support of AIDS Education Month.

## JUSTICE, REENTRY AND HEALTHCARE VIRTUAL SUMMIT: COMING TOGETHER FOR SOCIAL JUSTICE IN SOCIALLY DISTANT TIMES





This health center receives HHS funding and has Federal Public Health Service (PHS) deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals.

#### **PUBLIC FUNDERS & PARTNERSHIPS**

#### UNITED STATES GOVERNMENT

U.S. Department of Health and Human Services Centers for Disease Control and Prevention Health Resources and Services Administration, Bureau of Primary Health Care Health Resources and Services Administration, HIV/AIDS Bureau National Institutes of Health National Library of Medicine Institute of Museum and Library Services U.S. Department of Labor

#### OTHER AWARDS

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#### CITY OF PHILADELPHIA

Philadelphia Department of Public Health AIDS Activities Coordinating Office (AACO) The Mayor's Fund of Philadelphia Office of Adult Education Mural Arts Program

#### COMMONWEALTH OF PENNSYLVANIA

Pennsylvania Commission on Crime and Delinquency

#### COMMUNITY PARTNERS

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# THANK YOU TO OUR GENEROUS DONORS!

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## SOURCES OF REVENUE

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1211

CHESTNUT STREET

1207

#### 1207 CHESTNUT STREET, PHILADELPHIA, PA 19107

Institute for Community Justice	e (ICJ), 2nd Floor 215.525.0460
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- Philadelphia FIGHT Family Dentistry, 4th Floor ........... 215.525.3046

#### 1211 CHESTNUT STREET, PHILADELPHIA, PA 19107

• Diana Baldwin Clinic, Suite 605	215.525.8654
• TREE IOP, Suite 610	

• New Beginnings, Suite 610 ...... 215.525.8657

#### 1233 LOCUST STREET, PHILADELPHIA, PA 19107

- Critical Path Learning Center, 2nd Floor......215.985.4448, x140
- Philadelphia FIGHT Main Office, 3rd Floor ...... 215.985.4448
- Jonathan Lax Treatment Center, 4th Floor ...... 215.790.1788

#### 315 SOUTH BROAD STREET, PHILADELPHIA, PA 19107

•FIGHT @ Broad Street Ministry	
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