

FIGHT COMMUNITY HEALTH CENTERS

Jonathan Lax
Center
(215) 790-1788

John Bell
Health Center
(267) 725-0252

Y-HEP Health
Center
(215) 344-1632

FIGHT Family Dentistry
(215) 525-3046

Pediatrics
(215) 525-8600

Clinica Bienestar
(215) 525-3046

FOR MORE INFORMATION ON ACCESSING OUR TELEMEDICINE SERVICES GO TO:

[FIGHT.ORG/CORONAVIR
US-COVID-19/PATIENT-
VIDEO-TUTORIALS/](https://fight.org/coronavir-us-covid-19/patient-video-tutorials/)

All FIGHT programs and services are offered regardless of gender, race, color, sex, religious beliefs, national origin, sexual orientation, gender identity, insurance status or your ability to pay.

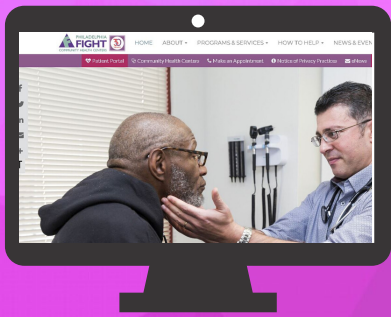
Federal Tort Claims Act Notice: This health center receives HHS funding and has Federal Public Health Service (PHS) deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals.

FIGHT TELEMEDICINE

FREQUENTLY
ASKED
QUESTIONS



[WWW.FIGHT.ORG](https://www.fight.org)



WHAT IS TELEMEDICINE?

Telemedicine involves the use of electronic communications and software to provide clinical services to patients without an in-person visit.

WHO CAN USE TELEMEDICINE?

If you have access to a laptop or other computer, or if you have a phone (either smartphone or non-smartphones), we can do a telemedicine visit with you. All you have to do is call your regular FIGHT clinic to set up an appointment.

IS TELEMEDICINE SAFE?

Telemedicine is safe, secure, and an effective way to extend the delivery of healthcare.

FIGHT providers adhere to the same high standards of care through a telemedicine visit as an in-person visit.

Similarly, the same standards for privacy and confidentiality for an in-person visit apply to telemedicine visits



WHY SHOULD I USE TELEMEDICINE?

1. Live access to FIGHT providers
2. Lower medical costs
3. No transportation time or costs
4. Reduced risk of catching a new illness
5. Convenient

HOW CAN I ACCESS FIGHT'S TELEMEDICINE SERVICES?

If you are interested in a telemedicine visit with your provider, give our offices a call and we will work to get you set up based on the technology you have access to.

CAN I SEE MY OWN PROVIDER?

Yes, for appointments that are made in advance, but if you are sick and schedule a same day visit you may not see your regular provider, just as it happens in face-to-face encounters at our health centers.

DO HEALTH PLANS PAY FOR TELEMEDICINE SERVICES?

Health plans, including Medicare and Medicaid, are covering a wide variety of healthcare services available through telemedicine.

WHAT BROWSERS ARE COMPATIBLE?



CAN I VIEW MY TELEVISIT AFTER MY APPOINTMENT?

No, TeleVisits are not recorded.

HOW SECURE IS MY TELEMEDICINE VISIT?

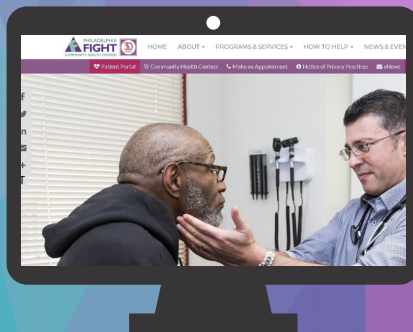
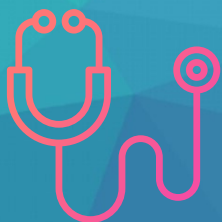
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Healow by eClinicalWorks is fully HIPAA-compliant.



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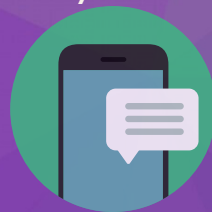
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